

Strategic Plan 2023 - 2026

Service Excellence

Connection

Identify and strengthen core strategic service offerings

- Improve access for youth across and between programs
- Focus on evidence-based results
- Strengthen and add priority partnerships
- Enhance current communication plan, including a social media strategy
- Embed EDI in communications and partnership strategies

Youth First

- Enhance youth and family engagement strategy
- Test new models for youth engagement
- Ensure youth and family engagement is aligned with EDI best practices

Assess and enhance a sustainable financial strategy Assess and enhance a HR strategy